

Summary of the Strategy

Our five-year Strategy describes our vision for the future and the things we need to do to make that vision a reality. We have six big ambitions that describe what we will do over the next five years.

Ambition 1: To give every person the best treatment, every time

Everyone who comes to our hospital has a right to receive good quality, safe treatment. By 2024, we want to be in the top 10% of hospitals for quality of patient care and we will do this by:

- Reducing deaths in hospital
- Reducing harm in hospital
- Making sure everyone has a good experience in hospital
- Helping our staff improve services

Ambition 2: To be a great place to work

To provide high quality care, we need brilliant people. Our staff are our greatest asset, and over the next five years, we will do more to support everyone to be the best that they can be. We will provide opportunities for staff to develop new skills and we will work closely with local

education providers to train the next generation of healthcare workers.

Ambition 3: To spend our money wisely

It is vitally important for us to plan how we use our money to provide the best care. To do this, we will identify opportunities to organise our services differently to make savings, as well as finding ways to increase our income to help us to reinvest in services.

Ambition 4: To make our hospital and our buildings fit for the future

Developing our estate is a key priority for the next five years. We want to make sure that we make the best use of the space that we have, and to use it to make a positive contribution to our local communities. We will develop and publish an Estates Masterplan which will describe our vision for the future.

Ambition 5: To join-up services to improve the health of the people of Bolton

The people who have frequent contact with services across the health and social care system tell us that it be confusing and difficult to navigate. To address this, we have worked with our partners across Bolton to establish an Integrated Care Partnership (ICP) to deliver more joined-up care to our population. Over the next five years, we will co-design new models of care and work with our communities to support people to stay well for longer.

Ambition 6: To develop partnerships across Greater Manchester to improve services

To better provide all of the services and support that our population and staff require, we need to work collaboratively with our partners across Greater Manchester. Together, we will:

- Improve clinical services for our patients
- Provide resilient clinical support services (e.g. Radiology and Pathology)
- Strengthen education and training
- Lead in innovation and research

Our Purpose

We want to deliver better healthcare services for Bolton.
Our care will be of the quality we would want for ourselves, our families and our friends.

Our Vision

What is our priority?

To be recognised as an excellent provider of health and care and a great place to work

Our Values

What is important to us?

Vision

Openness

Integrity

Compassion

Excellence

Our Ambitions

What will we do?



To provide safe, high quality and compassionate **care** to every person every time



To be a great place to work, where all **staff** feel valued and can reach their full potential



To continue to use **resources** wisely so that we can invest in and improve our services



Our estate will be **sustainable** and developed in a way that supports staff and community **Health and Wellbeing**



To **integrate** care to prevent ill health, improve wellbeing and meet the needs of the people of Bolton



To develop **partnerships** that will improve services and support education, research and innovation

Our Outcomes

What will we achieve?

Rated Outstanding by the CQC

Top 20% Staff Survey

Financially sustainable

Estate masterplan is agreed and published

Health and wellbeing framework is in place

Develop an on-site campus for the training of our current and future workforce

Our Future

What will we look like?

We want to be...
An Integrated Care Organisation, where care is joined up and provided in the most appropriate location and which is the provider of choice for community health and care services

A provider of a range of safe local and specialist hospital services to the people of Bolton and beyond

A centre of excellence for women's and children's health

A digital pioneer and centre for digital excellence

... for a **better** Bolton