

Welcome to Women's Health Care

An appointment has been made for you to attend Women's Health Care. We would like to inform you of what to expect when you visit our department.

The department is in H Block at the Royal Bolton Hospital. From the Minerva Road entrance H Block is at the top of the hospital driveway.

Our opening hours are Monday – Friday 9am – 5pm.

There is an interpreting service available at the clinic either a link worker or by telephone Language Line. Please let us know if you require an interpreter on arrival.

You will be provided with a questionnaire before your appointment. Please complete this carefully and bring it with you to your appointment. If you have not received a questionnaire, don't worry as we will be provided you with one when you attend for your appointment.

There are many different reasons for being referred to Women's Health Care. Depending on the reason, you may be asked to have certain investigations carried out before, during or after your consultation. These may include an internal examination, ultrasound scan, specific diagnostic procedures and blood tests. These tests may take longer than your initial appointment was intended. It is therefore difficult to judge how long you may be with us, but we hope that this will avoid unnecessary follow up appointments later.

You do not need any special clothing or equipment unless instructed in your appointment letter.

You will be seen by a consultant, doctor, nurse and or other health care professional. Women's Health Care provides a rich learning environment for student nurses, student midwives and medical students. We will ask for your permission for them to be present throughout your consultation, but you may choose not to have them present if you prefer. We may also use chaperones during your consultation to support you and your health care professional. Please inform your doctor or nurse of your preferred wishes.

Some appointments may take longer than others and although we aim to keep clinics running efficiently, there may be unavoidable delays.

Delays will occur for reasons mentioned below.

- Ladies taking longer during their appointments than anticipated, due to unexpected complications, investigations or results.

- Reduced staffing levels due to unpredictable circumstances and or emergencies.
- Further advice may need to be sought from another clinician.

We apologise in advance for any inconvenience this may cause. Any delays will be announced by our team and displayed on the notice board during clinics so you can alter any arrangements if necessary.

There are refreshment vending machines available within the department for your convenience.

We do understand that attending an appointment can be stressful for many different reasons. If you wish to contact us before your visit to discuss any concerns, then please do so on the telephone number below.

We look forward to seeing you!

Women's Health Care.

CONTACT NUMBER: 01204 390390 ex.4861 (Mon-Fri: 9a.m-5pm)