

**tell  
us**

**what  
matters  
to you**

So we can  
build our  
plans and  
services  
around  
your  
needs.



# Help us focus on what matters most

In Bolton, we are working together as one team to make improvements for our local people.

Over the next 5 years, we want to make sure that health and care services are the best they can possibly be and we know we can't do that without listening to what matters most to you and your loved one.

During recent years, we've

changed the way we are working across our organisations, to do what's right for our local communities.

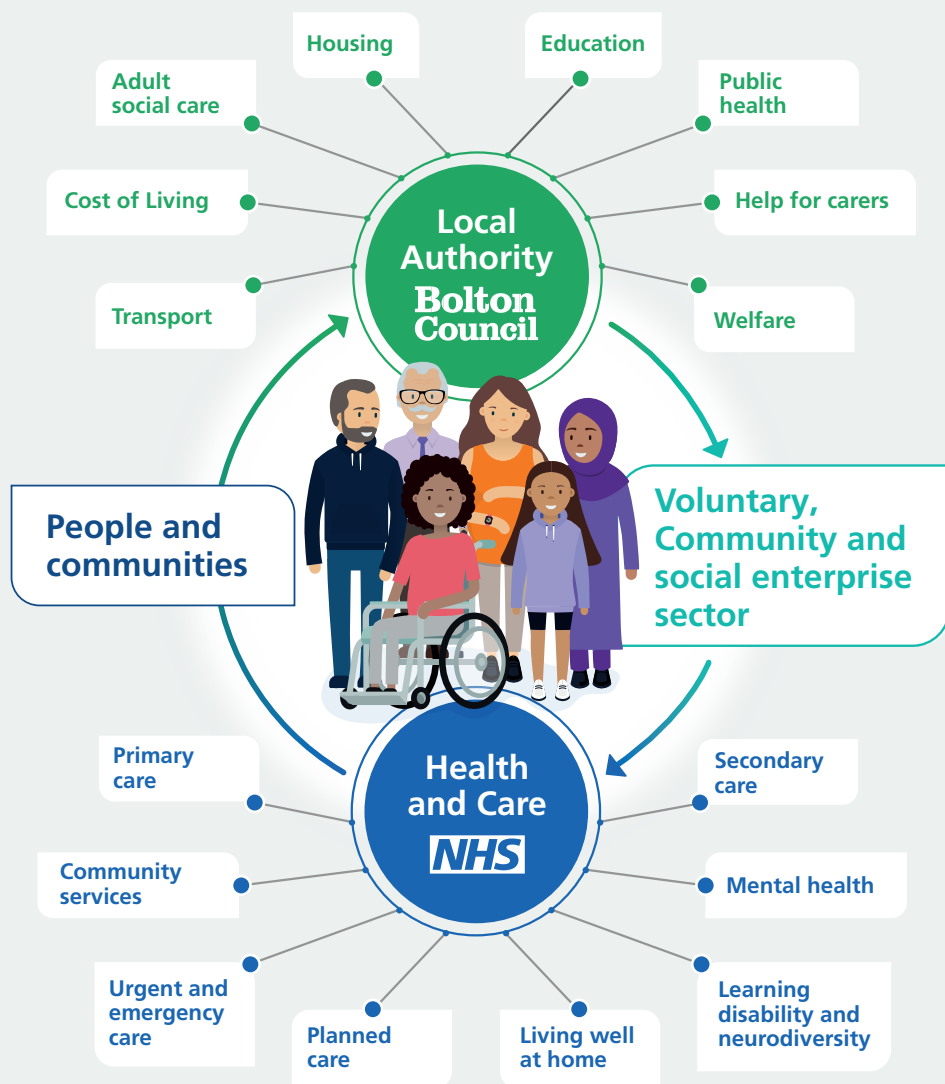
Together, we call ourselves the Bolton Health and Care Partnership which is a commitment to working closely, understanding our own pieces of the puzzle, and working together to solve problems.

## Tell us what you think

Scan the QR code and take our short survey



# Together we are one Bolton team



# Our top priorities across Bolton

After doing some work to understand what our communities need, we have agreed to focus on six key areas.

## 1 Reduce unfair differences in health

- Provide targeted support to our most deprived communities
- Provide targeted support to our most vulnerable communities
- Strive for equity of access
- Promote self care and prevention
- Commit to working towards population need rather than demand

## 2 Supporting connections in our communities

- Continue to operationalise the 6 health and care neighbourhoods
- Ask our residents 'what matters to them'
- Empower the connection of individuals and groups
- Grow our community assets
- Make lifestyle intervention advice accessible

### 3 Help Bolton residents to live well

- Continue to operationalise the 6 health and care neighbourhoods
- Focus on detecting illness earlier
- Improve access to services which enable our residents to remain as independent as possible for as long as possible
- Improve access to the right care at the right time
- Empower our key services to reduce their waiting lists equitably
- Better support for those at the 'end of life

### 4 Give our children every chance to succeed

- Ensure our children safe and protected from harm
- Empower our children to achieve their potential
- Improve access to mental health support

## 5 Making the best use of our resources

- Deliver the best value with the Bolton pound
- Maximise social value opportunities
- Delivering together where it makes sense to do so
- Ensure high quality of care is provided
- Market shaping; over the next 5 years working towards ensuring we have the right capacity at the right place to meet our residents needs
- Contribute to net zero

## 6 Invest in our current staff and open doors for future generations

- Embed a #Team Bolton culture
- Improve recruitment, retention and training
- Integrate our volunteers and develop pathways in to employment where appropriate
- Work towards seamless care
- Our workforce reflects the communities we serve

# A focus in on our health specific priorities

We have also been working on some clinical priorities that will guide our hospital and community health teams and make sure we're all focused on making sure our services are the best they can possibly be.

Our priorities have been formed based on what our expert staff know, and what they hear from the people who use our services. They have come up with the following but need your help to make sure they're addressing the things that matter most to you.



# 1 Improving the health of the population

This priority is all about making sure we help our communities live the best lives possible – from the very beginning of their lives, to the very end, and everything in between.

## To achieve this we promise to:

- Listen and learn from the people who know what they need more than anyone else – our communities and their relatives.
- Make sure everyone can use our services fairly, so everyone gets the same chances.
- Look for ways to find and treat diseases earlier.
- Give more care and help to those who need it the most, so that health differences become smaller.





## 2 Enhancing people's experiences from start to finish

This priority will make sure that everyone has the best experience when they are using our services, and are cared for in the right place for them.

### To achieve this we promise to:

- Reduce the amount of time our patients spend waiting and care for people closer to home where possible.
- Help people manage their own health and try to predict and handle their needs early, to stop illness from having a bigger impact.



## 3 Innovating and collaborating for the future

This priority will help us try new technologies and ideas to help make sure we're evolving with the times and figuring out better ways of working.

### To achieve this we promise to:

- Try new ideas, so we can change the way we help our service users for the better.
- Use the best information available, like new research or local knowledge and data, to make smart choices.
- Work together across different parts of our organisation and with teams outside the Trust and the people we take care of. This way, we can create the best services for our future.







## Tell us what you think

Your views and ideas are really important to us and you can share them by:

- Attending one of our drop in sessions
- Completing our short survey by scanning the QR code
- Getting in touch with us via email at [communications@boltonft.nhs.uk](mailto:communications@boltonft.nhs.uk)

