

**2018-176 - FOI Request - System at the Trust**

<p><b><u>Incident &amp; Risk Management</u></b>          What systems does the trust use for its incident reporting and risk management?</p> <ul style="list-style-type: none"> <li>• Where the trust uses a supplied / software incident and risk management system can they state who the supplier is?</li> <li>• What was the term of the contract?</li> <li>• What is the value of the contract?</li> <li>• When does the contract expire?</li> </ul>	<p>Ulysses.</p> <p>Rolling Twelve month contract This covers Incident , Customer Services, Litigation, Risk Register, Alerts, Inquest, Safeguarding Support contract £6,976.52 - Inc. VAT (20%) £8371.82          Rolling twelve month contract March 2019</p>
<p><b><u>Employee Compliance</u></b>          What systems does the trust use for managing staff training and compliance?</p> <ul style="list-style-type: none"> <li>• Where the trust uses a supplied staff training and compliance system can they state who the supplier is?</li> <li>• What was the term of the contract?</li> <li>• What was the value of the contract?</li> <li>• When does the contract expire?</li> </ul>	<p>Traineasy, we are contracted through Wigan and Wrightington and Leigh NHS Foundation Trust in an SLA with annual renewal 3 years £14,350.</p> <p>3 months notice</p>
<p><b><u>Quality &amp; Compliance</u></b>          What systems does the trust have to managing quality and compliance?</p> <ul style="list-style-type: none"> <li>• Where the trust uses a supplied / software quality and compliance system can they state who the supplier is?</li> <li>• What was the term of the contract?</li> <li>• What was the value of the contract?</li> <li>• When does the contract expire?</li> </ul>	<p>The tools utilised for the reporting are SQL server, SSRS, Business Objects, Qlikview. Standard reporting via Microsoft products such as Excel.</p>