

2019-438 - FOI request - Instant messaging by clinicians

<p>1. Does your Trust/organisation permit clinicians to communicate about patients or other clinical matters (for example, a junior doctor discussing a patient with a consultant) using an instant messaging app (for example, WhatsApp, Forward, Siilo, Medicbleep, Skype for Business, Vocera, Rainbow)?</p>	<p>The use of apps that do not belong to the Trust are not allowed.</p>
<p>2. If yes, what is/are the names of the apps/devices?</p>	<p>N/A</p>
<p>3. If applicable, do your clinicians use their personal devices, or those provided by your Trust/Trust/organisation for the purposes referenced in question 1 (for example, the ASCOM 'Myco 2')?</p>	<p>We do not allow staff to use their own devices for work purposes.</p>
<p>4. If such devices are provided by your Trust/organisation for use by clinicians, what is the make and model of each device?</p>	<p>N/A</p>
<p>5. If your Trust/organisation does not use any such app or device, please state whether your Trust/organisation is considering their use, stating which apps and/or devices are being considered.</p>	<p>None at the moments</p>
<p>6. Please state whether your Trust/organisation has an instant messaging, or related policy.</p>	<p>None at the moment</p>
<p>7. Please attach your Trust/organisation's instant messaging, or related policy.</p>	<p>N/A</p>
<p>8. Please state whether your Trust/organisation has carried out a Data Protection Impact Assessment (DPIA) for:</p>	
<p>A. Instant messaging generally for the purposes mentioned in question 1.</p>	<p>No</p>
<p>B. Specific instant messaging apps/devices (each, if more than one) for the purposes mentioned in question 1.</p>	<p>No</p>
<p>9. Please enclose the DPIAs referred to in question 8.</p>	<p>N/A</p>

10. If not included in your DPIA, please enclose your standard operating procedure and/or policies which specify how information is separated and, if necessary, extracted from the apps/devices where:	
A. A valid access request (e.g. patients, police etc.) is made for all patient information contained on the apps/devices.	N/A
B. A valid access request is made for the personal data of a user of the apps/devices.	
11. Please state the number of reported incidents (categorised, if possible) concerning the devices/apps (each, if more than one).	