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FREEDOM OF INFORMATION

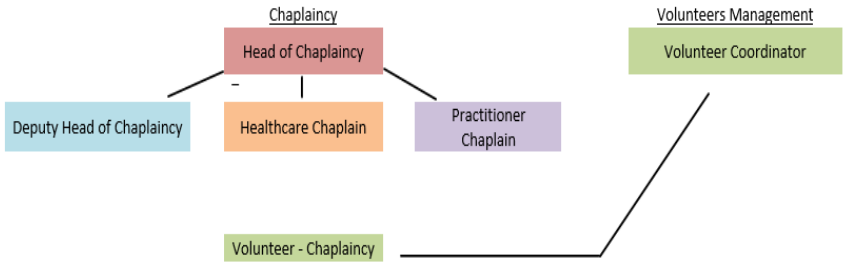
REF: 2026-123
Subject: Chaplaincy Service

Dear Sir/Madam,

Thank you for your email dated **12/02/2026** where you requested information about **Chaplaincy Service.**

The information you requested is enclosed.

Question	Answer
For the 2024/25 Financial Year	
1. Do you offer a chaplaincy service?	Yes
2. What hours does it operate?	Our multi-faith chaplaincy department are available 24 hours a day, 7 days a week Chaplaincy office Monday to Friday: 7.30am - 5pm Sunday: 7am - 12pm Switchboard contact outside of the above hours
3. What is the Head Count of Paid Staff under the service	10
4. What is the WTE of Paid Staff under the service	3.4
5. Do you have any Volunteers in the Chaplaincy Service	Yes
a. If so what headcount?	20
b. What WTE?	1.62

6. Can you provide a Structure Tree for the Service? Whether Paid Staff or Voluntary or both.	
7. Can you provide a list of Staff roles and their banding?	Unable to provide breakdown of banding as it would render individuals identifiable, however all staff roles are designated as Chaplain.

If you have any queries or concerns please do not hesitate to contact the Freedom of Information Department. It would be helpful to quote the above reference number in any future communication.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to The Chief Executive, Bolton NHS Foundation Trust, The Royal Bolton Hospital, Minerva Road, Farnworth, Bolton. BL4 0JR.

If you are not content with the outcome of your complaint you may apply directly to the Information Commissioner. Generally the Information Commissioner cannot make a decision unless you have exhausted the complaints procedure provided by Bolton NHS Foundation Trust. The Information Commissioner can be contacted at The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire. SK9 5AF.

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Yours sincerely,

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transforming lives...for a better Bolton

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