NHS
Bolton
NHS Foundation Trust

FREEDOM OF INFORMATION

REF: 2026-124
Subject: EPR Freedom of Information Request

Dear Sir/Madam,

Thank you for your email dated **12/02/2026** where you requested information about **EPR Freedom of Information Request.**

The information you requested is enclosed.

Question	Answer
a) Does your Trust currently use an Electronic Patient Record (EPR) system for inpatient clinical care?	Altera Sunrise EPR
b) Please provide the name(s) of the EPR system(s) currently in use at your Trust for each of the following clinical activities (as applicable)	
• Medicines prescribing/administration	Altera Sunrise EPR
• Medical documentation/clinical notes	Altera Sunrise EPR
• Laboratory results/reporting	Altera Sunrise EPR - LIMS
• Vital signs/observations	Patientrack - alcidion
• Consent forms viewing/signing	None
• Outpatient letters viewing/writing	LE2.2 Dedalus (PAS)
c) For each EPR mentioned above (b), please provide information on whether the EPR is used Trust-wide or only in selected clinical services. If selected clinical services, please provide details of the services for which each is applicable	Trust Wide – apart from Patientrack only acute
d) For each EPR mentioned above (b), in which year was it first implemented for use?	2018 Patientrack, 2007 dedalus, 2019 Altera EPR
e) Does your Trust use paper/physical records for any of the following?	
• Medicines prescribing/administration	Only in community
• Medical documentation/clinical notes	Only in maternity
• Laboratory results/reporting	No

• Vital signs/observations	No
• Consent forms viewing/signing	Yes
• Outpatient letters viewing/writing	Only in community
f) Does your Trust currently extract data from the EPR (s) for research, audit, or quality improvement purposes? If so, please provide brief details	The Audit Team uses the EPR system to support both National and Local Clinical Audit activity. Nationally, for example, we contribute to audits such as the Dementia Audit by extracting key information directly from the system. (There are more than 60 national audits of this type.) Locally, we use EPR for Record Keeping Audits and other reviews, including the Bed Rail Audit, where we assess documentation such as falls risk assessments and bed rail assessments. There are numerous audits of this nature carried out across the Trust. We also print relevant EPR records for our participation in NCEPOD, as required by the Trust. In addition, EPR is used to support the Learning from Deaths workstream, among other activities. The Research department extracts data from EPR to support NHS research activities. This can be patient information such as demographics, clinical outcomes, treatment journeys, and diagnostic information. The data is used to support approved research projects in line with NHS information governance standards and data protection requirements. Similar to Research, the Quality Improvement Team uses EPR data to identify and support areas for improvement across the Trust. Again, covering areas such as clinical outcomes, treatment journeys and diagnostic info but this is accessed locally by teams participating in QI work. For example, on our recent Deteriorating Patient Collaborative,

	teams have gathered information on Sepsis Six pathways, Maternity Early Warning Score (MEWS) completion, Recognition & Response document completion and the Wellness Trajectory element of Martha's Rule.
g) Is there a dedicated informatics, analytics, or digital team that supports the use of EPR data for research, audit, or quality improvement purposes?	No, we have an epr configuration team who would support in these areas but are not dedicated to these specific areas

If you have any queries or concerns please do not hesitate to contact the Freedom of Information Department. It would be helpful to quote the above reference number in any future communication.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to The Chief Executive, Bolton NHS Foundation Trust, The Royal Bolton Hospital, Minerva Road, Farnworth, Bolton. BL4 0JR.

If you are not content with the outcome of your complaint you may apply directly to the Information Commissioner. Generally the Information Commissioner cannot make a decision unless you have exhausted the complaints procedure provided by Bolton NHS Foundation Trust. The Information Commissioner can be contacted at The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire. SK9 5AF.

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Yours sincerely,

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