NHS
Bolton
NHS Foundation Trust

FREEDOM OF INFORMATION

REF: 2026-132
Subject: External Companies to Trace Next of Kin

Dear Sir/Madam,

Thank you for your email dated **12/02/2026** where you requested information about **External Companies to Trace Next of Kin.**

The information you requested is enclosed.

Question	Answer
I would like to enquire if, at the hospital(s) you cover, you use external companies to trace next of kin?	No, Bolton NHS Foundation Trust does not use any external companies to trace next of kin.

If you have any queries or concerns please do not hesitate to contact the Freedom of Information Department. It would be helpful to quote the above reference number in any future communication.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to The Chief Executive, Bolton NHS Foundation Trust, The Royal Bolton Hospital, Minerva Road, Farnworth, Bolton. BL4 0JR.

If you are not content with the outcome of your complaint you may apply directly to the Information Commissioner. Generally the Information Commissioner cannot make a decision unless you have exhausted the complaints procedure provided by Bolton NHS Foundation Trust. The Information Commissioner can be contacted at The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire. SK9 5AF.

The information supplied to you continues to be protected by the Copyright Design and Patents Act 1998. You are free to use it for your own purposes, including any non-commercial research you are doing and for the purposes of news reporting. Any other reuse, for example commercial publication requires the permission of the Trust. You must ensure you gain the Trust permission before reproducing any third party information.

Yours sincerely,

Information Governance Department

Bolton NHS Foundation Trust
01204 390861
FOI@boltonft.nhs.uk
Informatics Building | Opposite N Block | Royal Bolton Hospital

Improving care, transforming lives...for a better Bolton

Improving care, transforming lives...for a better Bolton