FREEDOM OF INFORMATION

REF: 2026-20
Subject: HSJ- Technology Freedom of Information Request

Dear Sir/Madam,

Thank you for your email dated **08/01/2026** where you requested information about **HSJ- Technology Freedom of Information Request.**

The information you requested is enclosed.

Technologies	Supplier	Software/System	Contract Ending Date	Revised expiry date
HR/workforce management system	IBM	ESR	Procured nationally, please contact NHS England for more information	
Payroll system	IBM	ESR		
Laboratory information management system (LIMS)	Clinisys	labcentre	Rolling contract	
Trust Integration Engine(s)	Intersystems	Healthsystems/ Ensemble	Purchased outright	

If you have any queries or concerns please do not hesitate to contact the Freedom of Information Department. It would be helpful to quote the above reference number in any future communication.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to The Chief Executive, Bolton NHS Foundation Trust, The Royal Bolton Hospital, Minerva Road, Farnworth, Bolton. BL4 0JR.

If you are not content with the outcome of your complaint you may apply directly to the Information Commissioner. Generally the Information Commissioner cannot make a decision unless you have exhausted the complaints procedure provided by Bolton NHS Foundation Trust. The Information Commissioner can be contacted at The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire. SK9 5AF.

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Yours sincerely,

Information Governance Department

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transforming lives...for a better Bolton