NHS
Bolton
NHS Foundation Trust

FREEDOM OF INFORMATION

REF: 2026-7
Subject: Trolley Waits - CORRECTION

Dear Sir/Madam,

Thank you for your email dated **06/01/2026** where you requested information about **Trolley Waits - CORRECTION.**

The information you requested is enclosed.

Question	Answer
Under the terms of the Freedom of Information Act 2000, I would like to request the following information: 1. **By individual type 1 A&E** the number of patients spending more than a. 24 hours from decision to admit to admission (also known as a "trolley wait" breach) b. Of those, the number of people waiting more than 48 hours c. Of those, the number of people waiting more than 72 hours d. Of those, the number of people waiting more than 96 hours e. The longest that any one patient had to wait	Please find attached
2. The number of those patients detailed in (1) for each category (a) - (d) who were classed as mental health patients and the longest that any mental health patient had to wait. I would like this information for: 1) September 2025 2) October 2025 3) November 2025 4) December 2025 5) The total for the four months	

If you have any queries or concerns please do not hesitate to contact the Freedom of Information Department. It would be helpful to quote the above reference number in any future communication.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to The Chief Executive, Bolton NHS Foundation Trust, The Royal Bolton Hospital, Minerva Road, Farnworth, Bolton. BL4 0JR.

If you are not content with the outcome of your complaint you may apply directly to the Information Commissioner. Generally the Information Commissioner cannot make a decision unless you have exhausted the complaints procedure provided by Bolton NHS Foundation Trust. The Information Commissioner can be contacted at The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire. SK9 5AF.

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Yours sincerely,

Information Governance Department

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transforming lives...for a better Bolton

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