NHS
Bolton
NHS Foundation Trust

FREEDOM OF INFORMATION

REF: 2026-91
Subject: Risk Management, Compliance, and Patient Engagement IT Systems

Dear Sir/Madam,

Thank you for your email dated **30/01/2026** where you requested information about **Risk Management, Compliance, and Patient Engagement IT Systems.**

The information you requested is enclosed.

For **each** of the system types listed below, please provide the information requested where held. Where precise figures cannot be disclosed due to commercial sensitivity, please provide **best estimates, cost bands, or confirmation where possible**, in line with FOI guidance.

For each system, please confirm:

- Supplier name
- Contract term (months), if known
- Contract expiry date, if known
- Contract value **or** approximate annual cost / cost range (e.g. £0–£50k, £50k–£100k, etc.)

Question	Answer
System areas requested	
Incident and Risk Management System	Ulysses 12 months 31.03.27 £8,261
Quality and Compliance Management System	Not yet in place
Digital Patient Consent System	N/A
Patient Experience System (PREMs)	Same as Incident and Risk Management System
Patient Outcomes System (PROMs)	N/A

If you have any queries or concerns please do not hesitate to contact the Freedom of Information Department. It would be helpful to quote the above reference number in any future communication.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write

to The Chief Executive, Bolton NHS Foundation Trust, The Royal Bolton Hospital, Minerva Road, Farnworth, Bolton. BL4 0JR.

If you are not content with the outcome of your complaint you may apply directly to the Information Commissioner. Generally the Information Commissioner cannot make a decision unless you have exhausted the complaints procedure provided by Bolton NHS Foundation Trust. The Information Commissioner can be contacted at The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire. SK9 5AF.

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Yours sincerely,

Information Governance Department

Bolton NHS Foundation Trust
01204 390861
FOI@boltonft.nhs.uk
Informatics Building | Opposite N Block | Royal Bolton Hospital

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transforming lives...for a better Bolton